

# Corporate Do Not Call Policy

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## Introduction:

It is the intention of Nautilus, Inc., its affiliates, managers, employees and agents to maintain the highest standards possible in the course of its business. Toward this end, Nautilus does not intend to violate the privacy rights or wishes of any person who does not want to be called by our organization. The following policy is mandatory in all solicitations and campaigns by our company.

## Do Not Call Policy (TCPA 47 USCS § 227)

Consumers may request by telephone or in writing, that our company stop calling them and place their name on our company-specific Do Not Call list. Although we may ask for their names, address and telephone number, we will accept a request even if the consumer only wishes to provide their telephone number. Consumers have the right to have calls stopped and to be put on our Do Not Call list, even if they are still a customer. The specific reason or severity of the tone of the request is not important. ANY REQUESTS WILL BE HONORED.

When we receive a request, the telephone number is added to our Do Not Call list within 7 business days. In some cases it may take up to 30 business days for the consumer's telephone to be removed from other company wide calling lists. A Do Not Call request stays on our list for at least 5 years. If the consumer moves, changes their telephone or adds additional telephone numbers, the consumer must provide us with the new telephone number in order for us to prevent calls to that number. We will not share the information customers provide with anyone except affiliated companies or subsidiaries without their prior written permission.

Other companies may perform telemarketing services on our behalf. In this case, we will also forward our updated Do Not Call list(s) to these companies on a daily basis.

All employees and agents that engage in outbound telephone solicitation are trained in this policy and made aware of these procedures before they are allowed to place calls to consumers. Managers, supervisors, or trainers must review this policy with these employees annually. Re-certification of training occurs on an as needed basis.

The Federal Trade Commission also offers a free service to consumers allowing them to place their residential phone number on a National Do Not Call Registry. This service is offered and maintained by the federal government, not by Nautilus. Consumers may add their residential phone number to this list either by calling 888-382-1222 or by going to [www.donotcall.gov](http://www.donotcall.gov).